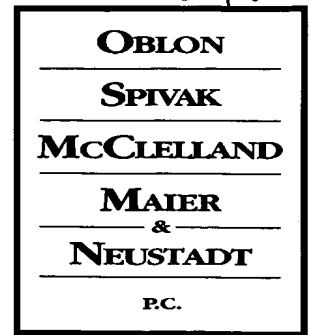




Docket No.: 244157US2SRD DIV

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313



ATTORNEYS AT LAW

MARVIN J. SPIVAK  
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RE: Application Serial No.: 10/690,528  
Applicants: Miwako DOI, et al.  
Filing Date: October 23, 2003  
For: SERVICE SYSTEM AND SERVICE METHOD  
EMPLOYING PORTABLE TERMINAL  
Group Art Unit: 3713

SIR:

Attached hereto for filing are the following papers:

**Second Status Request for First Office Action (in duplicate)**

Our check in the amount of \$0.00 is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,  
MAIER & NEUSTADT, P.C.

Marvin J. Spivak

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DOCKET NO.: 244157US2SRD DIV/alh



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE APPLICATION OF:

Miwako DOI, et al.

SERIAL NO: 10/690,528

GROUP NO: 3713

FILED: October 23, 2003

FOR: SERVICE SYSTEM AND SERVICE METHOD EMPLOYING PORTABLE  
TERMINAL

**SECOND REQUEST**

**FIRST OFFICE ACTION STATUS REQUEST**

Commissioner for Patents  
Alexandria, VA 22313-1450

Sir:

The Patent Office is respectfully requested to inform the undersigned of the approximate date a first Official Action will be issued on this Application.

A duplicate of this letter is enclosed for your convenience.

Respectfully Submitted,

OBLON, SPIVAK, McCLELLAND,  
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